

BROKEN *to Brilliant*

2020

ANNUAL REPORT



Our mission

*Survivors mentoring domestic violence survivors
to create a new chapter in their lives*

Our values

Our values are based around respectful relationships in all interactions through work, home and play. The mnemonic R.E.S.P.E.C.T.F.U.L describes the foundational values for relationships and our organisation.

Respectful relationships are emotionally supportive, positive, enriching, caring with togetherness, friendship, understanding and love.

*Relationships
Emotionally
Supportive
Positive
Enriching
Caring
Togetherness
Friendship
Understanding*

A message from our Patron

Congratulations to Broken to Brilliant on the opening of the Opportunity Store in Geebung in 2020. This year has been like no other the world over. In the midst of chaos and pandemic, Broken to Brilliant has continued to keep a steady focus on making a tremendous difference in the community.

One of my favourite memories of this year was sitting in a cafe in Toowoomba sharing inspired conversation with Founders Kate and Andrea. This was only possible due to my unexpected relocation to Queensland after the pandemic broke out.

Despite this time of challenge, I maintain there are miracles possible on the other side of great turmoil. Broken to Brilliant is a shining example of this.

My deepest respect to the committee and members of Broken to Brilliant, and wish for a year ahead of continued connection, growth and impact.

Yours in Recalculating
Karen Jacobsen



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SECTION 1**AN OVERVIEW OF BROKEN TO BRILLIANT****ABOUT US**

Purpose	Broken to Brilliant is established to be a charity whose purpose is to relieve poverty, distress, misfortune and the effects of abuse and suffering for domestic violence survivors. This will be achieved by establishing a Success Centre that will provide support and relief services, life skills training, education, training and career guidance. We will work in collaboration with other welfare services, organisations, government bodies and research institutions to best meet the needs of domestic violence survivors.
Who do we help	We work with women, children and men who have safely left an abusive relationship (≥6 months out of the unsafe environment).
Goal	Broken to Brilliant's goal is to reduce the long-term impact of domestic violence by increasing financial independence, decreasing distress, increasing opportunities through education, life skills training and social support networks and supporting the rebuilding efforts of those who have experienced domestic violence. We aim to create a community of connection, support and mentorship amongst Australian domestic violence survivors.
Why	One in 6 Australian women and one in 16 men have been subjected, since the age of 15, to physical and/or sexual violence by a current or previous cohabiting partner (ABS 2017b). Family, domestic and sexual violence happens repeatedly—more than half (54%) of the women who had experienced current partner violence, experienced more than one violent incident (ABS 2017bi) Personal experience, anecdotal reports from other survivors and the research literature identified that there is a lack of services and support for survivor's long-term recovery. The "current responses to family violence do not sufficiently emphasise recovery and restoration and may even impede it [1]"
Five key action areas	<ol style="list-style-type: none"> 1. Success Centre - establish a Success Centre as a hub for provision of services, training and research. 2. Partnerships - develop and maintain partnerships with other services and organisations 3. Education - develop and implement foundation courses and life skills training. 4. Awareness Raising – promote building emotional resilience, financial independence, healthy and respectful relationships. 5. Research – undertake research into survivors' resilience and factors for success.
Success measures	<ol style="list-style-type: none"> 1. Success Centre is open and accessible 2. The number of partnerships established 3. Education session participant numbers, satisfaction, life changes, testimonials 4. Awareness - message recall, membership numbers, social media platform engagement 5. Research – secured funding for research and the results have been published in a peer reviewed journal.

We are not just another Charity: Our work is from survivors dedicated to fellow domestic violence survivors.



May our support and services guide you to a new chapter in your life

OUR STORY

Broken to Brilliant was founded in 2015, by survivors of domestic violence.

The thought of founding the charity and writing the books, began with one survivor who kept hearing an inner voice, even whilst living within an abusive relationship. After leaving, the call to act intensified with wanting to create a WAAVE, a wave of people Working Against Abuse, Violence and Entitlement. She envisioned a powerful wave of thousands of people fighting against the belief held by some, their families and others in society that it is justifiable and acceptable to abuse your partner. For her, there was not enough being done to counter the sense of entitlement held by the perpetrator and their families. They were not being held to account.

The focus on rebuilding her and her children's life, took her further down the road of recovery. However, a few years later, after self-development, her focus shifted to wanting to highlight how survivors successfully rebuilt their lives after domestic violence.

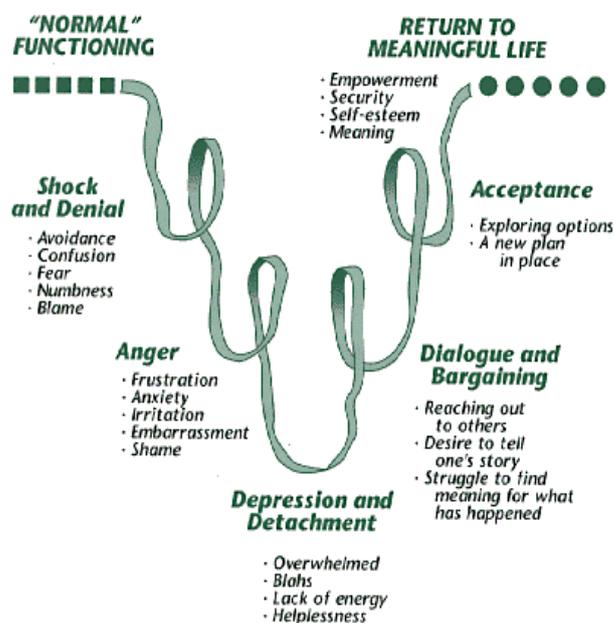
She was not alone. Other survivors were walking the same journey. They also had experienced the limited support available for their long-term recovery. Together, they supported each other over the years, shared their stories and launched the charity. The book Broken to Brilliant, Breaking Free to be you after Domestic Violence was a result of taking action and believing there is a reason for living through the abuse and paying it forward to help our fellow survivors.

It is not just another book, it supported the launch of Broken to Brilliant™ LTD, an Australian registered charity where survivors mentor survivors helping them to create a positive new chapter in their life after domestic violence. It is a pay-it-forward model with support, coaching, mentoring, workshops, work experience placements, publishing and success centres.

Broken to Brilliant helps victims become victors and survivors become thrivers by acknowledging, validating and embodying their accomplishments to rebuild happy and successful lives. Through the stories of battling abuse – being broken and nearly defeated – to break through to reveal their true self, their inner brilliance

Your support of Broken to Brilliant's programs, events and fundraising provides domestic violence survivors with hope, that someone cares about them and wants to help them with their journey to rebuild their life.

Recovery and Rebuild life



OUR DIRECTORS

The Directors on the Board provide expert advice and give of their time in a voluntary capacity to support Broken to Brilliant.

The Board composition includes Directors who collectively bring an appropriate mix of commitment, skills, experience and diversity to the Board.

Name	Joined		Skills diversity
Kate Smith	2016	Founding Director	Administration, grant writing, project management, author, budget management, creative thinking, social marketing, research.
Andrea Miller	2016	Co-founding Director	Business management, sales, marketing, grant writing, budget management, author.
Margaret King	2017	Director	Administration, project management, governance, strategic planning.
Linda Sawrey	2018	Director	Research writing, psychology, teamwork, author, equine assisted psychotherapy.

Directors Report

The Directors have adhered to all the general duties outlined by our job descriptions, charity legislative requirements and obligations under funding agreements and monitor their execution. Appropriate insurances are in place to safeguard the charity and our volunteers.

The rule of confidentiality and joint responsibility for well-considered and collaborative decision making has been maintained. Democratic leadership guides the implementation the charity's strategic plan and critically reviews our short and long-term goals and objectives.

Meetings have been held on a monthly basis, except January when a planning day was held to map out activities and events for 2020. The minutes are accurate, and distributed with a detailed action list. A priority schedule is applied to monitor and record the implementation of all actions. Secure storage arrangements for all official documents are in place.

A register of members, directors, volunteers, sponsors and successful grant applications is maintained.



OUR VALUED SUPPORTERS

We sincerely thank all of our supporters, donors and fundraisers for their ongoing commitment and their meaningful contributions which support our sustainability and provided pro bono services.

Silky Oak Espresso Strathpine	Silky Oak Espresso West Chermside	Real Amazing Women
Silky Oak Support Services	Anubha, Slice of Joy	Loretta Ryan
Annie Paull, Personal Trainer	Portabella Restaurant, Albany Creek	Walt's Espresso
SMN Accounting, Petrie	Pauline Ferris, Book keeper	Clyde and Co
Gold Coast Private Hospital	Solutions Management	Charity Bay
Coles Supermarkets at Aspley, Chermside and Albany Creek	Woolworths supermarkets at Hendra, Chermside and Aspley	Donator Australia
Custom Fluid Power		

OUR VALUED PARTNERS

<p>Rein Changer Ricinda Ranch</p> <p>Linda is a psychotherapist and Equine Assisted Therapy Practitioner, delivers workshops, information and therapy sessions including specific Domestic Violence related workshops.</p>	<p>Fiona Ware</p> <p>An art therapist, children's author, film maker and program facilitator. The creative developer, publisher and intellectual property owner of the books Charming Charlie and the Spectacular Sophia and associated developed programs for children and adults.</p>
<p>Le Fort Consultancy Services</p> <p>Sharon Le Fort is a transformational Coach, Facilitating Vision Board Workshops, with unlimited sessions for domestic violence survivors.</p>	<p>Weird Fish Expressive Health Services</p> <p>Kerry Tuck is a holistic Art Psychotherapist providing workshops, and sessions for domestic violence survivors</p>

OUR VALUED GRANTS

 <p>Lord Mayor's Community Trust</p> <p>Give a book for a bed distributed to Save the Children in Brisbane City Council region</p>	 <p>Lord Mayors Charity Fund</p> <p>Laptop and Hard drive for Board member use</p>	<p>Rotary Brisbane Western Suburbs</p> <p>Survivor to Thrive Mentor program</p>
 <p>P & N Bank Healing & n's Grant</p> <p>Give a book to a bed for Western Australia refuges, transition and counselling services.</p>	 <p>Lord Mayor's Community Trust Online education platform and books for the Steps to <i>Rebuild your Life</i> program in Brisbane City Council region</p>	

OUR VALUED VOLUNTEERS

Broken to Brilliant would not exist without our dedicated and valued volunteers and supporters. As at 25 November 2020, we have 49 volunteers and supporters, many of whom work fulltime and offer their time and energy after hours.

We have volunteers who organise and assist with fundraising events, fulfil varied duties at the Op shop, lead walking groups, sell books and raffle tickets, donate items, provide governance advice, develop websites, provide book-keeping and audit reports, and event photography.

Their passion and ongoing dedication to Broken to Brilliant is truly valued and gratefully appreciated.

Heartfelt 
THANKS
TO OUR VOLUNTEERS!

SECTION 2**GOVERNANCE****STRUCTURE & MANAGEMENT**

At a national level, Broken to Brilliant LTD is registered and regulated by the Australian Securities and Investments Commission (ASIC) and incorporated as a company limited by guarantee.

The Company is also registered with the Australian Charities and Not-for-profits Commission (ACNC) with the charitable status of a Public Benevolent Institute and operates Australia wide. The Charity is also registered with the Australia Tax Office and has been endorsed as a Deductible Gift Recipient (DGR) from 22 Mar 2016. It is covered by Item 1 of the table in section 30-15 of the Income Tax Assessment Act 1997.

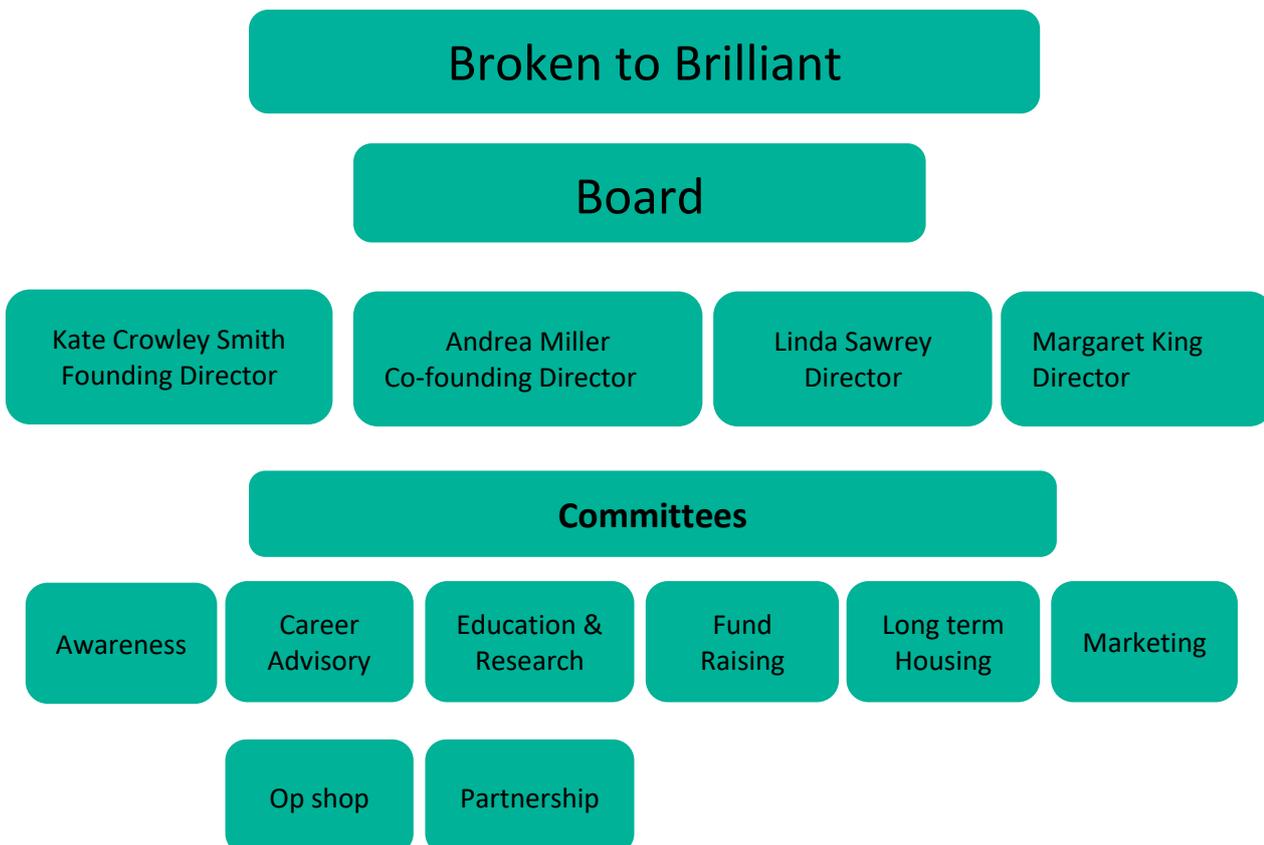


- Australian Company Number: 609 591 997
- Australian Business Number: 63 609 591 997

At a State Level Broken to Brilliant has met the individual state requirements for:

- Queensland Charity Number: CH2852
- South Australia Charity Number: CCP3078
- Tasmania C/10879
- Western Australia CC2278

Broken to Brilliant™ is registered with the Australian Charities and Not-for-profits Commission (ACNC).



OUR COMMITTEES

The Board has eight committees to assist with its role in governing Broken to Brilliant all operating under separate terms of reference. Committee members receive no remuneration for their work.

Awareness Committee

Kate Smith

Margaret King

This year the Awareness committee diligently published a calendar of events only to see most of the events cancelled during the first 6 months of 2020. We shared our story with; four Rotary Clubs in the Brisbane's western suburbs, state and council politicians, ABC Brisbane radio, Primary Health Networks, the Domestic Violence Council and Act for Kids.



We continued our Saturday morning Gratitude walks and Pilate classes maintaining appropriate COVID restrictions at all times.

We prepared a *Speakers Guide*, for Broken to Brilliant approved volunteers to prepare themselves prior to a public speaking event.

Career advisor/s committee

Members

Kate Smith

Margaret King

Other priorities have prevented the careers advisor/s committee to progress any actions in 2020.

Education and Research Committee

Kate Smith

Fiona Grayson

Linda Sawrey

Andrea Miller

Julianne Booth

Kelly Richardson

- **Online education** *Steps to rebuild your life*

The free online education *Steps to rebuild your life after domestic violence* is based on the key themes from the book *Broken to Brilliant*.



In 2020, 32 people enrolled in the online course. Topics covered in the course included fun your way, the importance of friends, financial fitness, fitness your way, frugal food and your brilliant future.

- **Survivor to Thrive Mentor program**

A 7-month trauma informed *Survivor to Thrive Mentoring Program* was developed and delivered by the education and research committee members.



This evidenced-based program used the principles, mind-set and tools for mentoring. Strategies to support recovery based on survivor stories. Initially, prepared as a face to face program it was quickly revised to be presented entirely online.

The analysis of program presented at the December 2020 *Stop DV conference* by Directors Kate Smith and Linda Sawrey.

• Realizing Resilience Masterclass Course

Series of three webinars were presented by our partner Fiona Ware.

- *Finding Motivation through Inspiration and Self Discovery*
- *A creative and insightful way to set our goals*
- *How to take 'it's overwhelming' out of problem solving & get to 'I reckon I can do this!'*

Fundraising Committee

Members

Margaret King	Linda Wray	Fiona Grayson	Sharon Le Fort
Kate Smith	Elaine Thurley	Lynn Thurley	

Workplace raffles were all cancelled as our colleagues were working from home. The High Tea was postponed to be held on Saturday 14 November 2020, however due to the uncertainty of ongoing COVID19 restrictions and risks involved the Board decided to cancel the 2020 High Tea.



Recycling of cans and bottles continues.

The Gold Coast Private Hospital has committed a monthly donation from their recycling program. Custom Fluid Power and Staff at Butterfield Street, Queensland Health keep up a steady supply of cans and bottles.

Queensland Scheme ID – C10029698

Melbourne Cup proceeded as planned at Portabella Restaurant, Albany Creek. All the raffle prizes were donated by Broken to Brilliant. Small businesses were not approached this year.



Two new online platforms, Donator and Charity Bay, are working with us to develop more fundraising opportunities. Donator is available in numerous coffee shops and cafés through-out Brisbane

Charity Bay hosts on line auctions that support charities.

Long-term Housing Committee

Andrea Miller	Kate Smith	Linda Bennett
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The committee has achieved a number of goals; met with a financial investor to discuss options; plans obtained from house builder and discussed concept with Rotary although they were unable to assist however they are more aware now of the challenges that domestic abuse survivors have, trying to secure their own homes.

Marketing Committee

Kate Smith	Susan Castle
Andrea Miller	Netta Finney



The Marketing Committee prepared a presentation showcasing Broken to Brilliant values, mission and programs.

We spoke about, how to support domestic violence survivors at four Rotary meetings. As a result, we were successful in obtaining a funding contribution for the *Survivor to Thrive* mentoring program.

Our social media sites have been essential to our core business by; relaying domestic abuse survivor stories to the public; providing government policy and updates and promoting events.

Broken to Brilliant brochures, flyers and posters were created and/or updated and published for use as promotional material.

Several new Blogs have been published on our website.

Op shop Committee Report (new committee July 2020)

Andrea Miller	Linda Wray	Barbara Frizzo
Shirley Francey	Margaret King	Catie Ryan

This new committee was formed in July 2020 to manage the day to day operation of the Op shop.

The Board is responsible for the decisions in relation to the Op shop governance.

Partnership committee report

Members

Kate Smith	Andrea Miller
Linda Sawrey	Margaret King

The Directors of Broken to Brilliant are responsible for establishing partnerships with individuals and/or organisations. New partnerships have been established with ReinChanger Ricinda Ranch, Fiona Ware, Weird Fish Expressive Health Services, Le Fort Consultancy Services and Jensen Legal.

The collaboration with Donator and Charity Bay is growing and evolving with exciting fund-raising activities planned in the future.

Broken to Brilliant was involved with the development of General Practitioner education and training materials about domestic with Metro South Primary Healthcare Network. For 2021, Broken to Brilliant will be a member of the Metro South Primary Healthcare Network Community Advisory Council.

OUR OBJECTIVES AND ACTIVITIES

We have achieved our objectives for 2020 regardless of the virus that sweeps the world. The highlight of 2020 was opening the Op shop on the 1st July.

OUR OP SHOP



Our Op shop is located at Shop 2B, 2-6 Railway Parade, Geebung, opposite the railway station. This is a well-known and popular Op Shop precinct attracting regular customers and potential partners. We are trading five days a week Tuesday - Saturday.

The Op Shop is at the front of the premises and initially, the Success Centre on the upper level at the back of shop, which was big enough to hold education workshops and meetings. The Op shop has expanded into the upper level thus reducing the Success Centre space. However, with Broken to Brilliant's huge expansion of virtual meetings and education sessions a physical space is not a priority now.

The thrifty fit out of the shop was made possible by the use of stored furniture and donated shelving.



Foundation stones were created with donations to purchase heavy duty shelves. Each rack acknowledges the donator and is a reminder to all of those who have helped establish foundations for Broken to Brilliant to move forward.



Major supermarkets donated movable racks, shelves and thousands of coat hangers.

Volunteers built storage bins, washed external walls and cleaned internal floors. The volunteer and governance documents were hastily prepared.

Broken to Brilliant is an approved Voluntary Work Organisation, which means some Centrelink clients may be eligible to volunteer to meet their mutual obligation requirements. The retail and customer service work in not-for-profit stores is attracting new volunteers and is certainly helping us out.

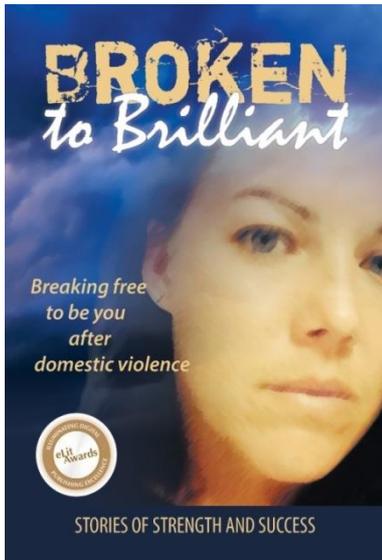
The Op shop is also providing the opportunity for clients of the National Disability Insurance Scheme (NDIS) to gain life skills and experience within a not-for-profit store.

Broken to Brilliant operates on a 'pay it forward model' to support survivors of domestic abuse therefore a percentage of the Op shop income and regular donations can now be allocated to fund, existing and new education programs, homeware packs and gift vouchers to survivors leaving refuges and transition homes.

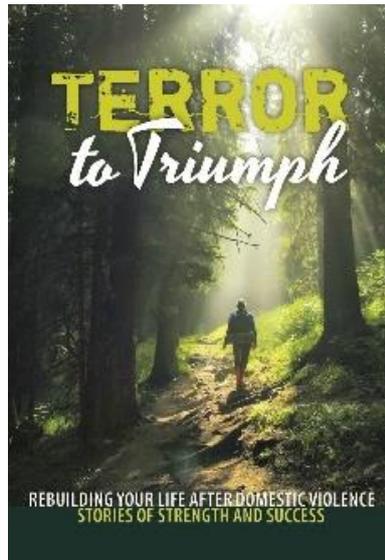
A community is being created; our customers return, people generously donate, individuals make and repair items, we have a knitting connection workshop, we save pieces for collectors, we hear amazing stories of success and provide support to survivors of domestic abuse.

OUR BOOKS

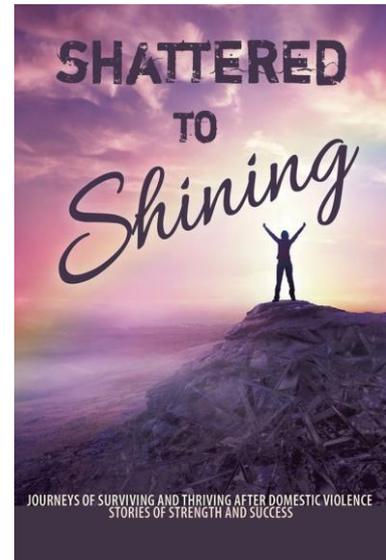
Our books are written by survivors of domestic violence who share deeply personal stories of tragedy and eventual triumph. These stories help to fill the gap in the research and knowledge about the long-term recovery for domestic violence survivors.



Broken to Brilliant



Terror to Triumph



Shattered to Shining

Broken to Brilliant



We did it! Broken to Brilliant is a winner!!!

We won the prestigious 2020 Author Elite Awards in the *Advice* category for our book, *Broken to Brilliant, Breaking Free to Be You After Domestic Violence*. The announcement was made at this year's Online Author Elite Awards Ceremony hosted from the Hilton Columbus/Polaris, in Columbus, Ohio, USA.

Author Podcasts



[Listen](#) to our 5 podcasts in the series 'Helping fellow domestic violence survivors rebuild their lives'. You will be inspired by the stories of strength and success, they focus on how to overcome adversity, recalculate and create a new chapter in your life.

A big thank you to our International Patron, [Karen Jacobsen](#), [The GPS Girl](#) and our sound engineer Chris McCallum, [SoundO](#) for the final touches to the podcasts.

Give a Book for a refuge bed Campaign

Refuges and transition services throughout Australia have received Give-a-books this year - 10 in Queensland and 22 in Western Australia.



The 'Give a Book for a refuge bed campaign' enables people to help victims of domestic violence to rebuild their lives, by purchasing the book *Broken to Brilliant* or *Terror to Triumph* and/or *Shattered to Shining* gifting it on to domestic violence refuges and transition homes as a message of hope.

The aim is to provide a book for every refuge bed in Australia.

<https://www.broken-brilliant.com/store>.

Feedback from the refuges and transition homes has been encouraging; with the recipients openly saying they can relate to the stories and are taking the book with them for future reference.



To meet the demand from refuges and transition homes, we received grants from the Lord Mayors Community Trust, funds from our recycling partners and tips from Walt's Espresso at Hamilton, to contribute the campaign.

OUR SOCIAL MEDIA PRESENCE

Four social media platforms have been maintained since 2018 and a closed Facebook group for private communications to domestic violence survivors and financial members.



Website: <http://brokentobrilliant.org/>

BROKEN
to Brilliant



Facebook: <https://www.facebook.com/brokentobrilliant/>



Instagram: <https://www.instagram.com/brokentobrilliant/>



Twitter: <https://twitter.com/BrkntoBrilliant>

LOOKING TO THE FUTURE

The Broken to Brilliant strategic plan will continue to be implemented in 2021.

We will:

- develop partnerships with other services and organisations
- continue the availability of 'Steps to rebuild your life' – finance, food, fitness, friendship, fun and future for domestic violence survivors
- continue to promote Broken to Brilliant book sales via digital online sales and offline hard copy sales
- continue to promote the Give a Book for a bed campaign aiming to place the book on beds in refuges and transition housing services across Australia
- raise awareness of rebuilding life after domestic violence through social media, presentations and speaking engagements
- gather survey results from readers regarding their feedback on the book
- apply for grants and funding
- assist survivors to reassess their career path using the online career guidance system
- increase membership
- continuously review and update the website
- maintain the Saturday morning gratitude walks and Pilates in the Park
- expand the Funds for the Future campaign
- submit an abstract for a conference presentation or poster
- look for opportunities to grow the organisation and reach more survivors
- continue to be grateful for the opportunity of the 'adversity advantage' – resilience, courage and strength and the ability to 'pay it forward'.

SECTION 3

OUR FINANCES

OUR FINANCIAL STATUS

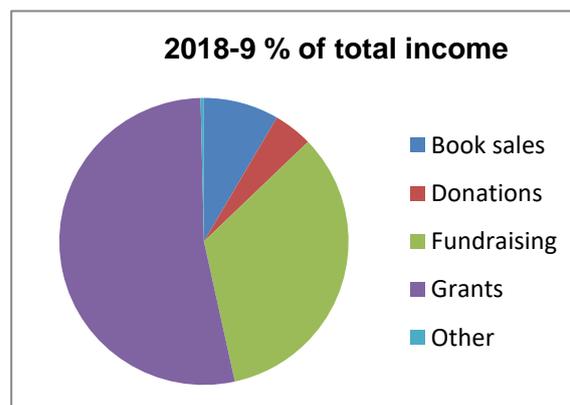
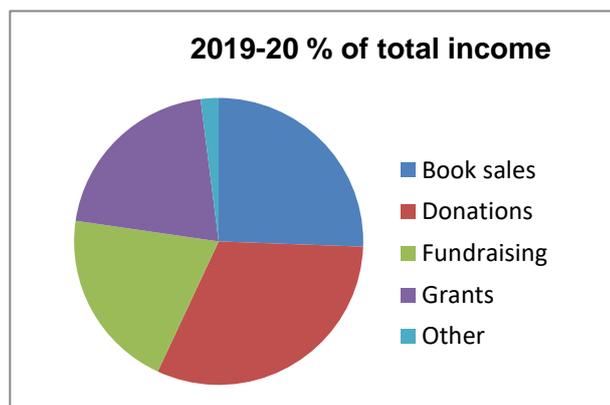
In 2019-20 our total income was \$26.211, a 56% decrease from 2018-19. This was primarily due to a decline in grant income.

Where the money came from

Year ending 30 June 2020 (expressed as a % of total income)

Explanation of terms

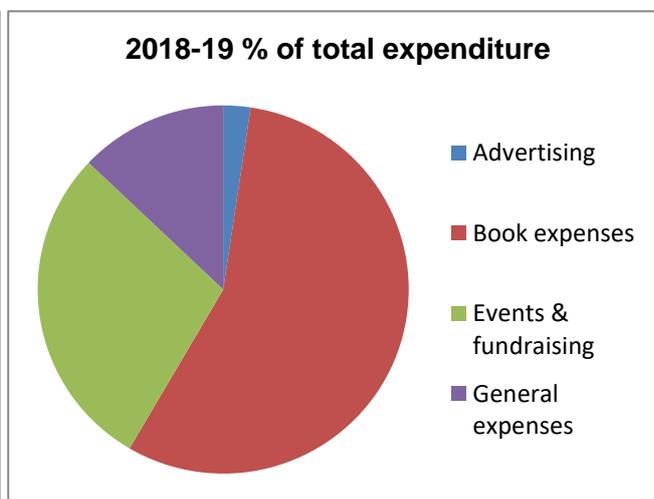
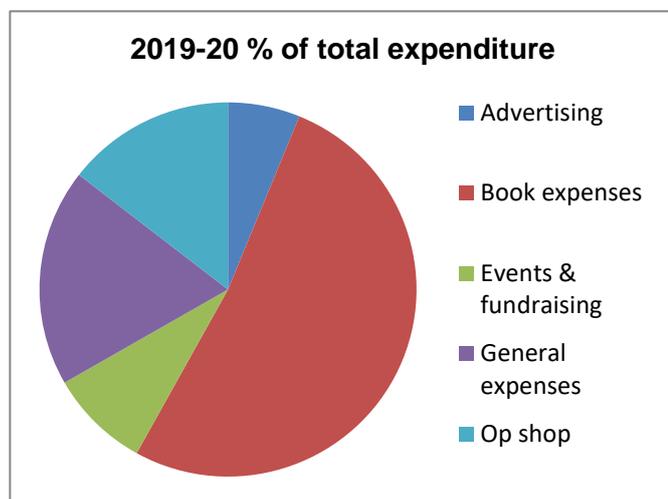
Book sales (audio, hardcover, Give a book, online), **Donations**, **Fundraising**, **Grants**, **Other** (Membership)

**Where the money went**

Year ending 30 June 2020 (expressed as a % of total expenditure)

Explanation of terms

Administrative expenses, Advertising and promotion, Book expenses (postage, printing & stationery, publishing,) Events & Fundraising costs

**Notes to and forming part of the Financial Statements for the year ended 30 June 2020.****Statement of Accounting Policies**

The accounts have been prepared in accordance with applicable Statements of Accounting Concept; applicable Accounting Standards issued by the Australian accounting bodies and the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. The Accounts have been prepared on the basis of historical costs and do not take into account changing money values, or, except where stated, current valuation of non-current assets. The accounting policies have been consistently applied, unless otherwise stated.

- (a) Income Tax The Association is exempt of Income Tax under Section 23(g) (iii) Income Tax Assessment Act.
 (b) Borrowings- The Association has not undertaken any borrowings and has given no mortgages or charges over its Assets.

NB: The OP shop is not included in the income or expenditure, as it opened on 1 July 2020.



SECTION 4**OUR OTHER IMPORTANT INFORMATION****HOW YOU CAN HELP**

Become a member <http://brokentobrilliant.org/>

B2B Adult Membership A\$28.00 per year

\$25 Annual adult Broken to Brilliant membership. Total fee inclusive of \$3.00 credit charges. This membership is valid for 52 weeks.

B2B Organisation Membership A\$103.00 per year

\$100 Annual Broken to Brilliant membership fee for an organisation. Total fee inclusive of credit charges of \$3.00. This membership is renewable every 52 weeks.

Volunteer your time

At the Op shop, join a committee; help grow the Charity with fund raising, awareness raising, education, marketing, research and social media.

Get Involved and Help us Funds donated to Broken to Brilliant can receive a tax-deductible receipt Support an event or fundraising activity; Melbourne Cup 3rd November 2021, High Tea date to be confirmed

Buy a book

Buying a book online from Kindle, Nook, Angus and Robertson, Kobo and more via

<https://www.books2read.com/brokentobrilliant>

Buy a hard cover book direct from Broken to Brilliant in person or from the website <http://brokentobrilliant.org>

Give a Book for a bed- Broken to Brilliant A\$30.00

Give a copy of the book Broken to Brilliant and we will arrange for the book to be donated to services that support domestic violence survivors. Stories of strength and success as women share how to rebuild life after adversity.

Make a donation

Go to the website and on the right-hand side click the donate button

<http://brokentobrilliant.org/about/>

**Donator**

A new donation platform aiming to increase awareness and financial support to charities

Charity Bay

Users nominate their favourite charity when the item is sold, the nominated charity receives 95% of the proceeds.

Leave a bequest

Any properties contact Broken to Brilliant at email: contact@broken2brilliant.com

Recycle your containers

Donate your cans, glass and plastic bottles to Broken to Brilliant at any recycling station. Quote the. Broken to Brilliant ID C1002969

Become a corporate partner

Contact Broken to Brilliant at email: contact@brokentobrilliant.org



 <p>BROKEN to Brilliant</p>	<p>CONTACT US</p> <p>Broken to Brilliant C/- PO Box 59 Strathpine QLD 4500</p> <p>Email: contact@brokentobrilliant.org</p> <p>Website: http://brokentobrilliant.org</p>
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ⁱ Australian Institute of Health and Welfare 2017. Family, domestic and sexual violence in Australia 2017. Cat. no. FDV 2. Canberra: AIHW <https://www.aihw.gov.au/reports-statistics/behaviours-risk-factors/domestic-violence/reports>